## LISTING OF THE CLAIMS

1. (Currently Amended) A method of routing a text message to a second destination associated with a called party where a first destination is unavailable comprising the steps of:

receiving a call to the first destination associated with a called party initiated by a calling party, wherein the first destination is unavailable;

based on the unavailability of the first destination, requesting a voice message from the calling party;

receiving the voice message provided by the calling party;

converting the voice message into a text message based on determining an appropriate text format required by the second destination, the text format being determined by retrieving formatting information for a selected device from a database, the database including routing information for a plurality of communication devices and a selected device designation, the routing information including a list of directory numbers and formatting information for corresponding communication devices; and

forwarding the text message to the second destination associated with the called party, wherein the second destination comprises the selected device designated in the database can be any one of a plurality of communications devices.

2. (Previously Presented) The method of Claim 1, wherein the plurality of communication devices are capable of receiving text messages.

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- 3. (Previously Presented) The method of Claim 2, wherein the plurality of communication devices can be any one of a paging device, a mobile telephone, an electronic mail device, a liacsimile machine, a modem, or a computer.
- 4. (Original) The method of Claim 1, further comprising the step of receiving additional information from the calling party.
- 5. (Original) The method of Claim 4, wherein the additional information comprises routing information of the second destination associated with the called party.
- 6. (Original) The method of Claim 4, wherein the additional information comprises an identification of the calling party.
- 7. (Original) The method of Claim 1, wherein the requesting step is performed in response to a Busy/No Answer trigger.
- 8. (Original) The method of Claim 1, further comprising the step of receiving routing information of the second destination from the called party.
- 9. (Original) The method of Claim 1, further comprising the step of disconnecting the calling party after receiving the voice message provided by the calling party.
- 10. (Canceled).

- 11. (Currently Amended) The method of Claim 1, further comprising the step of receiving a personal identification number, wherein the personal identification number determines which one of the plurality of alternate destinations communication devices comprises the second destination.
- 12. (Currently Amended) A system for routing a text message to a second destination associated with a called party where a first destination is unavailable comprising:
- a first switch for receiving a call to a first destination associated with a called party initiated by a calling party, wherein the first destination is unavailable;
- a network element, coupled to the first switch, for requesting a voice message from the calling party based on the unavailability of the first destination and receiving the voice message provided by the calling party; and
- a voice recognition means, coupled to the network element, for converting the voice message to a text message based on determining an appropriate text format required by the second destination, the text format being determined by retrieving formatting information for a selected device from a database, the database including routing information for a plurality of communication devices and a selected device designation, the routing information including a list of directory numbers and formatting information for corresponding communication devices;
- a second switch, coupled to the network element, wherein the network element forwards the text message to a second destination associated with the called party via the second switch,

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wherein the second destination comprises the selected device designated in the database can be any one of a plurality of communications devices.

- 13. (Original) The system of Claim 12, wherein the network element comprises a service node.
- 14. (Currently Amended) The system of Claim 12, wherein the second destination is a communication device capable of receiving text messages.
- 15. (Previously Presented) The system of Claim 14, wherein the communication device can be any one of a paging device, a mobile telephone, an electronic mail device, a facsimile machine, a modern, or a computer.
- 16. (Original) The system of Claim 12, wherein the network element further performs the function of receiving additional information from the calling party.
- 17. (Original) The system of Claim 16, wherein the additional information comprises an identification of the calling party.
- 18. (Original) The system of Claim 16, wherein the additional information comprises routing information of the second destination associated with the called party.

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- 19. (Currently Amended) The system of Claim 12, further comprising a memory coupled to the network element, wherein the network element receives routing information of the second destination from the called party and stores the routing information in the database memory.
- 20. (Currently Amended) The method system of Claim 12, wherein the network element disconnects the calling party after receiving the voice message provided by the calling party.
- 21. (Canceled).